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Zhongping International Certification (Shenzhen) Co., Ltd.

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A statement of impartiality

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# 公正性声明

## A statement of impartiality

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## 公正性声明

### A statement of impartiality

中平国际认证（深圳）有限公司（以下称机构）是为社会各届提供认证服务的第三方认证机构。为维护认证的公正性、客观性，依据《认证机构管理办法》、《中华人民共和国认证认可条例》、《认证机构诚信经营规范》等文件的要求，向社会各届做出如下承诺：

Zhongping International Certification (Shenzhen) Co., Ltd. (Hereinafter referred to as the organization) is a third-party certification organization providing certification services for the society. In order to maintain the impartiality and objectivity of certification, the following commitments are made to the society in accordance with the requirements of the Measures for the Administration of Certification Bodies, the Regulations of the People's Republic of China on Certification and Accreditation, and the Standards for the Honest Operation of Certification Bodies:

1、机构不向其投资方、管理层涉及的其他组织或认证机构提供认证服务，不将利用相关公司的关联业务承诺给予相关便利，诱导和影响客户的选择。

1. The organization shall not provide certification services to other organizations or certification bodies involved in its investors and management, and shall not use the related business commitments of relevant companies to provide relevant convenience, induce and influence the choice of customers.

2、机构全体员工及投资方不提供或推荐任何方式的管理咨询服务，不与任何认证咨询机构有利益合作关系，独立签署认证合同，在营销或报价过程中不以任何方式宣称或暗示以达到和咨询机构获利而违背公正的目的。

2. All employees and investors of the organization shall not provide or recommend management consulting services in any form, shall not have an interest in cooperation with any certification consulting organization, shall sign a certification contract independently, and shall not claim or imply in any way in the marketing or quotation process to achieve the purpose of benefiting from the consulting organization and violating justice.

3、机构不向获证客户提供内部审核，审核安排会考虑避免连续三年同一审核组长，及审核组成员与客户之间是否存在亲属或者利益关系。

3. The institution does not provide internal audit to the certified client, and the audit arrangement will consider avoiding the same audit team leader for three consecutive years, and whether there is a family or interest relationship between the audit team members and the client.

4、认证服务在 CNCA 批准的业务范围内对所有的申请方开放，不附加不合理的财务或

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其它条件阻碍或拒绝申请方的认证申请。

4. The certification service is open to all applicants within the business scope approved by CNCA, and no unreasonable financial or other conditions are attached to hinder or reject the applicant's application for certification.

5、机构保证合格评定活动以公正的方式实施，对合格评定活动的公正性负责，不允许商业、财务或其他压力损害公正性。认证审核、认证决定活动严格执行规定程序，不受其他利益相关方的影响，保持认证审核活动的独立性、客观性，在作出认证决定之前，尤其在市场推广营销过程中，不向客户承诺通过认证。机构全体员工应主动告知所了解的任何可以使其或本机构陷入利益冲突的情况。

5. The organization ensures that conformity assessment activities are carried out in an impartial manner, is responsible for the impartiality of conformity assessment activities, and does not allow commercial, financial or other pressures to impair impartiality. Certification audit and certification decision activities shall strictly follow the prescribed procedures, shall not be affected by other stakeholders, shall maintain the independence and objectivity of certification audit activities, and shall not promise customers to pass certification before making certification decisions, especially in the process of marketing. All employees of the organization should voluntarily inform themselves of any situation of which they become aware that could place them or the organization in a conflict of interest.

6、不采用非正当手段承揽业务，严格执行自我公示的认证收费标准，无正当理由不削减审核费用和审核人日数。

6. Do not use improper means to contract business, strictly implement the self-publicized certification fee standards, and do not reduce the audit fees and the number of audit days without justified reasons.

7、严格规范工作人员、审核人员的职业道德和职业行为，不在任何场合以任何形式收受认证组织的任何实物、卡或者现金的馈赠。

7. Strictly regulate the professional ethics and behavior of the staff and auditors, and do not accept any gifts in kind, cards or cash from the certification organization in any form on any occasion.

8、机构的财务收入主要来自客户的认证审核费，任何情况下不接受可能影响认证公正性的现金或实物馈赠。

8. The financial income of the organization mainly comes from the certification audit fees of customers, and under no circumstances will it accept cash or in-kind gifts that may affect the fairness of certification.

9、机构及其所有工作人员严格按照保密规定，为申请认证的组织或获证客户保守技术、商业、管理方面的秘密，维护其合法权益。

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9. The organization and all its staff shall, in strict accordance with the confidentiality provisions, keep confidential the technical, commercial and management secrets of the organization applying for certification or the certified customers, and safeguard their legitimate rights and interests.

10、机构在组织最高层次建立的公正性委员会定期或不定期地对认证活动的公正性进行监督，调查处理有可能影响公正性的行为。

10. The impartiality committee established at the highest level of the organization shall regularly or irregularly supervise the impartiality of the certification activities, and investigate and deal with acts that may affect the impartiality.

11、机构按照 CNCA、CNAS、IAS/GLOBAC 及 CCAA 的有关规定，建立科学、严谨的认证质量保证体系，确保认证活动的公正性、有效性。

11. The organization shall establish a scientific and rigorous certification quality assurance system in accordance with the relevant provisions of CNCA, CNAS, IAS/GLOBAC and CCAA to ensure the fairness and effectiveness of certification activities.

12、机构具有完善的申诉、投诉及争议的受理和处理程序，能确保客户的合法权益或诉求得到充分的尊重。

12. The organization has perfect procedures for accepting and handling complaints, complaints and disputes, which can ensure that the legitimate rights and interests or appeals of customers are fully respected.

13、机构通过《客户满意度调查表》，了解每个审核项目客户的反馈，包括对于影响公正性的行为的要求。

13. Through the Customer Satisfaction Questionnaire, the organization understands the customer feedback of each audit project, including the requirements for behaviors that affect fairness.